

Request for Proposals Questions and Answers
RFP Official Notice 6328 Voice Recorder System Questions

1. Proposal Requirements Item H and K – Due to design differences between the Voice Recording Systems on the market today, being able to re-establish the existing Voice Recorder Database(s) or migrating data from the exiting voice Recording System into the new Voice Recording System may be somewhat difficult. What Voice Recording System is in use today?

Ans: Stancil Audiolog System, Part Number 66-062

2. Proposal Requirements Item J – According to the information provided you are currently recording 24 channels today. Do you require 20 or 25 additional channels in the new Voice Recording System?

Ans: In the new proposal we are looking for 25 additional channels in the new Voice Recording System

3. Proposal Requirements Item L-O – Will there be site visits permitted?

Ans: YES, visits will be permitted at owners expense. On-site visits will be limited only during business hours 8:00 am – 5:00 pm.

4. Appendix A Item 5 – The specification indicates the following types of devices (VoIP, Analog Lines, Digital Lines, and Radio Frequencies). Can you provide a channel breakout with requirements for each type?

Ans: Channel breakout is not available at this time. Channel allocation will be determined later on the process. At this point GMIA has not determined how many lines will be allocated for each type of interface. Assume that the interface will be capable of working with all mentioned type of devices.

5. Appendix A Item 12 – What type of interface will be provided to the new Voice Recording System to capture (a) Who is on the phone?

Ans: Vendor will be responsible in providing the type of interface to capture

6. Appendix A Item 17 (b) –The VRS recording module must write voice to an unformatted partition on the local HDD..... The specifications indicate the desire for Microsoft Operating Systems and to my knowledge Microsoft is not capable of writing files to an unformatted partition. Can you please confirm this requirement?

Ans: GMIA is open for recommendations for ways to write on the Local HDD. Feel free to provide different ways to save information locally to Hard Disk, ect...

7. How many client workstations will require the ability to attach to and playback recordings from the new Voice Recording System?

Ans: **At least 5 stations.**

8. Is “Instant Playback” a requirement? If so, how many positions or client workstations will require access to the new Voice Recording System?

Ans: **Yes, It is required.**

9. Both RAID 1 and RAID 5 are mentioned in the specifications. Is RAID desired and if so which RAID level is preferred?

Ans: **RAID 5 level is desired in the configuration of the device**

10. Are Dual Hot Swap Power Supplies preferred?

Ans: **YES**

11. Appendix A Item 17 (d) – Are one or two archive decks required?

Ans: **Two Archive decks are required.**