



ACCESSIBLE TRAVEL GUIDE



Wheelchair or Guided Assistance

Arriving and departing passengers should contact their airline to add wheelchair or guided assistance to their travel reservation. When booking, look for an option to note that special assistance is needed. MKE Airport has designated ADA drop-off areas with a phone number posted to call for those who have requested wheelchair or guided assistance.

Hidden Disabilities Sunflower Program



MKE is a member of the Hidden Disabilities Sunflower Program. Adults and children traveling through MKE can pick up a free sunflower lanyard at the Airport Information Desk in the Main Terminal that discreetly signifies to employees any traveler who may need extra time or assistance.

AIRA Access Location

MKE Airport is a free AIRA access location. AIRA is an app offering remote video interpreting that makes visual information accessible for the blind and low-vision community, as well as the Deaf and hard-of-hearing community.

Adult Changing Tables

The Airport offers adult-sized, height-adjustable changing stations, located inside two of our public restrooms. These stations can be found in the family restrooms in the Main Terminal and on Concourse D.

Skycaps

Skycaps are located in both Ticketing and Baggage Claim to assist travelers with luggage and transportation to gates. For assistance locating a Skycap, travelers should contact the Airport Information Desk at 414-747-5245.

Service Animals

MKE accommodates passengers traveling with service animals by offering indoor and outdoor Service Animal Relief Areas (SARAs).

Accessible Parking

Accessible parking spaces are available in all of MKE Airport's parking facilities. Vehicles parked in these spaces must display an ADA Parking Identification Permit hangtag or ADA license plate.

Valet Parking

Located conveniently at the ticketing lane curb. The valet attendant can help summon a passenger service assistance who can provide wheelchair or other ADA service.

Hourly Parking

The closest and most convenient self-park option. Accessible parking spaces are clearly identified.

Daily Parking

Located on levels 1, 3, and 5 of the parking structure. Accessible parking spaces are clearly identified.

Saver Parking

MKE's lowest-priced lot at just \$11/day. Free shuttle service to the departures curb is wheelchair accessible and operate 24/7.

Additional Travel Tips

- Plan ahead. Arrive at least two hours prior to boarding to avoid any delays or inconvenience.
- When booking your airline ticket, keep an eye out for options to request special assistance.
- Visit www.TSA.gov/cares for special assistance at the Security Checkpoint.



For more information, please visit
mitchellairport.com/accessibility